



NOVEMBER 14—15, 2024 • VIRTUAL

Communication Skills Training for Oncology Clinicians

This training focuses on essential communication skills and strategies, emphasizing evidence-based techniques for handling challenging interactions.

Now accepting applications: msk.org/ComskilCourse



Memorial Sloan Kettering
Cancer Center

comskil
TRAINING PROGRAM

Overview

Join us for a unique learning experience hosted by **Memorial Sloan Kettering's Comskil Training Program and Research Laboratory**, the nation's pioneering communication initiative at a comprehensive cancer center. This two-day interactive training course provides a skills-based, practical approach to enhancing effective communication in clinical interactions. It emphasizes evidence-based communication skills and strategies to support clinicians in common challenging communication scenarios, particularly in the oncology setting.

This program features a **blend of brief didactic lectures and small group experiential role plays** to give learners the opportunity to try out the recommended skills.

The **Lectures** will include exemplary videos that demonstrate the communication skills and strategies taught in the lecture and present an overview of a “blueprint” or roadmap for navigating challenging communication scenarios.

During the **small group role plays**, you'll interact with standardized patients in a supportive environment under the guidance of trained facilitators. Role plays will be tailored to your specific clinical population and personal learning goals. In addition, you will receive valuable verbal feedback from both peers and facilitators to refine your approach and enhance your communication proficiency.

This training is intended for clinicians working in oncology, who are interested in building upon their communication skillsets and enhancing their ability to communicate in an effective and sensitive manner in challenging situations with patients and their families. **Clinicians of all skill levels are encouraged to apply.**

Educational Objectives

At the conclusion of this program, attendees will be able to:

- Outline the significance of communication skills training and the rationale for the use of role play in training
- Recognize empathic opportunities in clinical encounters and describe the principles of an empathic response
- Practice and implement foundational communication skills and process tasks that are necessary and relevant for discussions with patients and families, on the following topics:
 - Prognosis
 - Death, dying, and end-of-life care goals
 - Engaging patients and family members in shared decision making for treatment options
- Communicate with non-English speaking patients via interpreters

To apply for this program, visit: msk.org/ComskilCourse

You will be notified of your application status approximately two weeks after submission. If your application is approved, you will receive an email with an acceptance letter, followed by a link to pay the registration fee. **Those who are accepted to the program prior to September 1, 2024, will receive \$150 off registration.**

Registration Fees* (for accepted applicants):

- Physicians (MDs, PhDs and DOs): \$750
- Advanced Practice Providers, Nurses and Other Healthcare Professionals: \$550
- Residents and Fellows: \$450
- Industry Professionals**: \$1,100

*Discounted registration is available for specific groups.

**An "industry professional" is defined as any individual, regardless of their profession type (such as MDs, PhDs, APPs, RNs, etc.) that is employed by an ineligible company.

MSK Program Director



Patricia A. Parker, PhD

Member and Attending Psychologist
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MSK Program Planners

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MSK Program Faculty

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Clinical Nurse

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Attending Psychiatrist

Eileen Collins, RN

Clinical Nurse

Nessa Coyle, PhD

Nurse Practitioner

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Assistant Attending Psychiatrist

Julia Kearney, MD

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Kelly McConnell, PhD

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Associate Attending Psychiatrist

Shila Pandey, DNP, AGPCNP-BC, ACHPN

Nurse Practitioner

Jae Lee Ross, PsyD

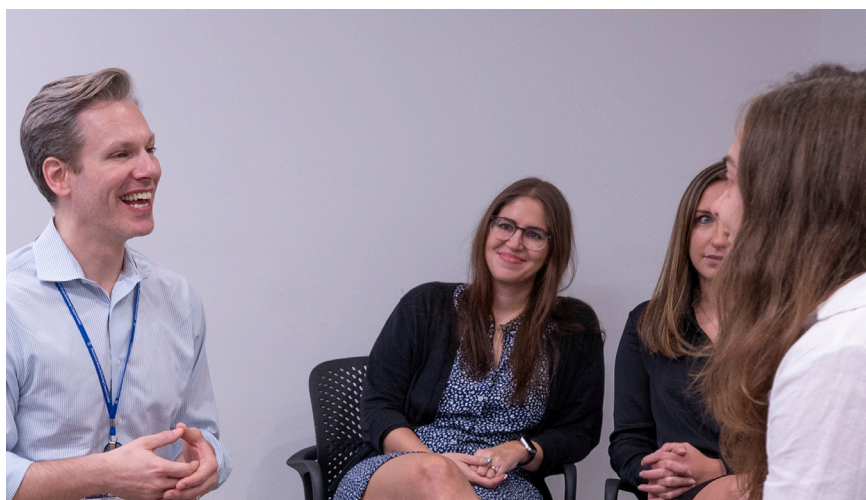
Assistant Attending Psychologist

Sample Agenda

DAY 1

8:55 AM	Virtual Attendee Zoom Sign-on
9:00 AM	Welcome and Introduction
9:30 AM	Sharing Serious News Didactic • 9:30—10:00 AM Small Group Role Play • 10:00—11:30 AM
11:30 AM	Lunch Break
12:00 PM	Responding to Patient Anger Didactic • 12:00—12:30 PM Small Group Role Play • 12:30—2:00 PM
2:00 PM	Break
2:15 PM	FISHBOWL Challenging Interactions with Families
4:30 PM	Evaluation and Wrap Up
5:00 PM	Adjournment

*Agenda and faculty subject to change.



DAY 2

8:55 AM	Virtual Attendee Zoom Sign-on
9:00 AM	Shared Decision Making Didactic • 9:00—9:30 AM Small Group Role Play • 9:30—10:00 AM
11:00 AM	Break
11:15 AM	Discussing Death, Dying and End of Life Goals of Care Didactic • 11:15—12:00 PM Small Group Role Play • 12:00—1:30 PM
1:30 AM	Lunch Break
2:00 PM	DIDACTIC AND FISHBOWL Team Communication
4:00 PM	LECTURE AND DISCUSSION Working with an Interpreter
4:45 PM	Evaluation and Wrap Up
5:00 PM	Adjournment

*Agenda and faculty subject to change.



Accreditation

Memorial Sloan Kettering Cancer Center is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

AMA Credit Designation Statement

Memorial Sloan Kettering Cancer Center designates this live activity for a maximum of **14.50 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Continuing Education for Licensed Psychologists in New York State*

Memorial Sloan Kettering Cancer Center is recognized by the New York State Education Department State Board for Psychology as an approved provider of continuing education for licensed psychologists #PSY-0166

Applications have been submitted for NCPD credits and New York State Social Work Credit.

*Please check with the licensing board in your state for guidance on their acceptance of the credit types offered for this course as designated in the accreditation statements above prior to registering.



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