

Communication Skills Training for Oncology Clinicians

NOVEMBER 4-5, 2021 • LIVE VIRTUAL



Memorial Sloan Kettering
Cancer Center

comskil
TRAINING PROGRAM

OVERVIEW

This two-day intensive live virtual training provides an **overview of the importance of effective communication in clinical interactions** and emphasizes **evidence-based communication skills and strategies to support clinicians in common challenging communication scenarios**, particularly in the oncology setting.

The course is comprised of **brief didactic lectures as well as small group experiential role plays**. Lectures feature exemplary videos, demonstrating the communication skills and strategies taught in the lecture, and present an overview of a “blueprint” or roadmap for navigating challenging communication scenarios. The small group role play exercises are tailored to your clinical population as well as your individual learning goal. Role plays are run by trained facilitators and include interaction with standardized patients which provides you an opportunity practice the communication skills and strategies in a variety of clinically sensitive and relevant situations. Verbal feedback from peers and facilitators will be given during role play sessions.

The course is being hosted by **Memorial Sloan Kettering’s Comskil Training Program and Research Laboratory**, the nation’s first formally structured communication initiative at a comprehensive cancer center.

For course details and registration:

mskcc.org/comskilcourse

Who Should Attend

This course is intended for clinicians working in oncology, who are interested in building upon their communication skillsets and enhancing their ability to communicate in an effective and sensitive manner in challenging situations with patients and their families.

Learning Objectives

- Outline the significance of communication skills training and the rationale for the use of role play in training.
- Recognize empathic opportunities in clinical encounters and describe the principles of an empathic response.
- Practice and implement foundational communication skills and process tasks that are necessary and relevant for discussions with patients and families, on the following topics, such as:
 - prognosis
 - death, dying, and end of life goals of care
 - engaging patients and family members in shared decision making for treatment options

Memorial Sloan Kettering's Communication Skills Training Program and Research Laboratory

Since 2005, Memorial Sloan Kettering's innovative Communication Skills Training Program and Research Laboratory (Comskil) has been teaching surgeons, oncologists, and others at MSK and other institutions how to communicate with patients in a productive and sensitive manner.

As the nation's first formally structured communications initiative at a comprehensive cancer center, we aim to find the most effective and durable approaches for guiding physicians at all career stages to adapt to serving oncology patients.

For additional details, visit: mskcc.org/comskil



FACULTY



MSK Course Director

Patricia A. Parker, PhD

Member and Attending Psychologist
Director, Communication Skills Training and
Research Program (Comskil)
Memorial Sloan Kettering Cancer Center

MSK Course Faculty and Facilitators

Smita Banerjee, PhD

Behavioral Science

Julia Kearney, MD

Pediatrics/Psychiatry

Philip Bialer, MD

Psychiatry

William Rosa, PhD

Psychiatry

Eileen Collins

Nursing

Jessica Staley

Behavioral Science

Nessa Coyle, PhD

Supportive Care/NP

Richard Weiner, APP

Critical Care NP

Jeff Freedman, MD

Psychiatry

Talia Zaider, PhD

Psychiatry

FACULTY DISCLOSURE

It is the policy of MSK to make every effort to insure balance, independence, objectivity, and scientific rigor in all continuing medical education activities which it provides as an ACCME accredited provider. In accordance with ACCME guidelines and standards, all faculty participating in an activity provided by MSK are expected to disclose any significant financial interest or other relationship with the manufacturer(s) of any commercial product(s) and/or provider(s) of commercial services which are discussed by the faculty members in an educational presentation. As required by the ACCME, when an unlabeled use of a commercial product or an investigational use not yet approved for any purpose is discussed during an educational activity, MSK requires the speaker to disclose that the product is not labeled for the use under discussion or that the product is still investigational.

AGENDA*

Thursday, November 4, 2021

8:45 AM	Virtual Course Check-in
9:00 AM	Welcome and Introduction
9:30 AM	Didactic Sharing Serious News
10:00 AM	Small Group Role Play Sharing Serious News
11:30 AM	Lunch
12:00 PM	Didactic Responding to Patient Anger
12:30 PM	Small Group Role Play Responding to Patient Anger
2:00 PM	Break
2:15 PM	Fishbowl Challenging Interactions with Families
4:30 PM	Evaluation and Wrap Up
5:00 PM	Adjourn

Friday, November 5, 2021

8:45 AM	Virtual Course Check-in
9:00 AM	Didactic Discussing Prognosis
9:30 AM	Small Group Role Play Discussing Prognosis
11:00 AM	Break
11:15 AM	Didactic Discussing Death, Dying and End of Life Goals of Care
12:00 PM	Small Group Role Play Discussing Death, Dying and End of Life Goals of Care
1:30 PM	Lunch
2:00 PM	Didactic and Fishbowl Team Communication
4:00 PM	Lecture and Discussion Telemedicine
4:45 PM	Evaluation and Wrap Up
5:00 PM	Adjourn

*Agenda and faculty subject to change. Please check the course website for the latest version: mskcc.org/comskilcourse.

REGISTRATION

To register for this program, please complete an application, which is located on the course website:

mskcc.org/comskilcourse

Participants will be notified of their application status approximately two weeks after submission. Approved applicants will receive an email with an acceptance letter and a link to pay (registration fees below). Please note those who are accepted to the program prior to **August 1, 2021**, will receive a **15% discount**.

Live Virtual Registration Fees (for accepted applicants)

- **Physicians (MDs, PhDs and DOs):** \$600
- **Nurses, PAs and Other Healthcare Professionals:** \$400
- **Residents and Fellows:** \$300
- **Industry Professionals*:** \$1,050

Discounts/Promotions

- A registration discount is available for MSK Alumni, MSK Cancer Alliance, and Cancer Care Partners to attend a MSK CME course. If you are a member of one of these groups, contact cme@mskcc.org for details before you submit payment.
- Registration is complimentary for all accepted MSK employees; however, you must complete an application as noted above.

*Industry professionals may attend MSK CME activities for their own education. Marketing, sales, and promotion of products and services is strictly prohibited at MSK CME activities.

Please visit the course website for the MSK cancellation policy:
mskcc.org/comskilcourse

Accreditation

Memorial Sloan Kettering Cancer Center is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

AMA Credit Designation Statement

Memorial Sloan Kettering Cancer Center designates this live activity for a maximum of **14.50 AMA PRA Category 1 Credits™**. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



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